Youth Guide

What's Next?

Fourth Edition

Employment | Education And Training
Information Services | Youth Support Services



logan.qld.gov.au

CITY OF LOGAN

Acknowledgement of Country

Logan City Council respectfully acknowledges the traditional custodians of the land across the City of Logan, and extends that respect to the elders, past present and emerging for they hold the memories, the traditions, the cultures and hopes of Australia's first peoples.

Explore the 2021 Youth Guide if you are:

- about to enter the workforce for the first time
- wanting to find out what support is available while you complete further study
- wanting to find out about other local support services that may be available to you; or
- just not sure what you want to do

Logan City Council would also like to take this opportunity to acknowledge and thank all of our stakeholders for their input and contributions throughout the development of this guide.

Contact

Do you have an enquiry regarding this publication? Please email **Council@logan.qld.gov.au**

Disclaimer: While every care has been taken in preparing this publication, Logan City Council accepts no responsibility for decisions or actions taken as a result of any data, information, statement or advice, expressed or implied, contained within. To the best of our knowledge, the content was correct at the time of publishing.



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Employment



Joining the Workforce

Employment Services

What is an employment service?

A business or organisation that tailors their recruitment services to meet a job seeker's needs.

If you are interested in finding work in your local area, below are the details of various employment services:

Help Employment & Training
Shop B, 7 Station Road,
Woodridge, QLD 4114
Phone: **3069 2666** or
Phone: **1800 877 545**
helpemployment.com.au

MAX Solutions
Suite 2, Ground Floor, 17 Station Road,
Woodridge, QLD 4114
Phone: **3380 9600** or
Phone: **1800 603 503**
maxsolutions.com.au

Sarina Russo Group
Suite 3 / 91 Wembley Road,
Logan Central, QLD 4114
Phone: **13 15 59**
sarinarusso.com

The Salvation Army Employment Plus
Ground Floor 6 Ewing Road,
Woodridge, QLD 4114
Phone: **3086 7400** or
Phone: **13 61 23**
employmentplus.com.au

TURSA
Floor 2, 6 Ewing Road,
Logan Central, QLD 4114
Phone: **3290 6586**
tursa.com.au

Need help finding a job active Employment Provider?

- mycommunitydirectory.com.au/Queensland/Logan
- jobsearch.gov.au/serviceproviders

Transition to Work

Transition to Work is a service to support young people aged 15-21 on their journey to employment. The service will provide intensive, pre-employment support to improve the work-readiness of young people and help them to find work (including apprenticeships and traineeships) or education.

In Transition to Work, young people can get intensive pre-employment support to help them set and achieve their employment and/or education goals.

To find more information on Transition to Work visit: jobs.gov.au/transition-work

Organisations that deliver this service include:

The Salvation Army Employment Plus
109 Grand Plaza Drive,
Browns Plains QLD 4118
Phone: **13 61 23**
employmentplus.com.au/transition-to-work-faqs

Yourtown
47 Mary Street,
Kingston QLD 4114
Phone: **1800 555 079**
yourtown.com.au/our-services/transition-work-ttw

Employment Awards, Conditions and Pay

The Fair Work system outlines a set of minimum National Employment Standards, modern awards, a national minimum wage, and unfair dismissal laws.

For more information head to: fairwork.gov.au.

Australian Apprenticeships and Traineeships

What is an apprenticeship and/or traineeship?

Apprenticeships and traineeships combine training with working in a real job, with a real boss, for a real wage. Apprentices and trainees work towards the completion of a nationally recognised qualification while learning valuable skills at work and under the guidance of a training organisation. Upon completion, you may find yourself in a great place to keep working, go on to future study; or even start your own business.

What is the difference between a trainee and apprentice?

Apprentices are trained in a skilled trade (e.g. electrical, plumbing, cabinet making, automotive) and, upon successful completion, become a qualified tradesperson. Apprenticeships generally take up to four years to complete.

Trainees are trained in vocational areas (e.g. business administration, information technology, tourism) and, upon successful completion, receive a qualification in their chosen vocational area. Traineeships generally take between 12 months and 3 years to complete.

To find out more information on Australian apprenticeships and traineeships visit: desbt.qld.gov.au

If you are looking for an apprenticeship or traineeship service, you can contact one of the below services that will be able to help and provide you with information on other organisations:

MEGT Australia Ltd
Phone: **13 63 48**
megt.com.au

MAS National
Phone: **1300 627 628**
masnational.com.au

Sarina Russo Group
Phone: **1300 178 776**
sarinarusso.com

The BUSY Group Ltd
Phone: **13 28 79**
busyatwork.com.au

Group Training Organisations (GTO)

A group training organisation (GTO) is a corporation established predominantly to provide training and employment opportunities. GTOs employ apprentices and trainees and are responsible for ensuring that those employees receive suitable training and experience. To achieve this aim, the GTO will find a suitable 'host' employer for each apprentice or trainee to work with.

To find out more information about GTO visit: desbt.qld.gov.au.

Aboriginal Employment Strategy
Shop 5, 12 Queen Street,
Ipswich (Goodna), QLD 4300
Phone: **3171 3120**
aes.org.au

Australian Training Company Limited
Unit 4/211 Logan Road,
Buranda, QLD 4102
Phone: **3249 3900**
austrg.com.au

East Coast Apprenticeships
3A/2092 Logan Road,
Upper Mount Gravatt, QLD 4122
Phone: **3219 3244**
ectraining.com.au

Maxima Group Incorporated
1 Helen Street,
Hillcrest, QLD 4118
Phone: **3800 1588**
maxima.com.au

MEGT Australia Ltd
Suites 7 & 8, 3950 Pacific Highway,
Loganholme, QLD 4129
Phone: **3387 0600**
megt.com.au

NovaSkill
Unit 3C, 7 Short Street,
Southport, QLD 4215
Phone: **1300 885 680**
novaskill.com.au

Prestige Staffing Solutions Ltd
Southport Central Building 3G,
Level 4, 27 Garden Street,
Southport, QLD 4215
Phone: **1300 368 097**
pst.edu.au

Protech Personnel (NQ) Pty Ltd
3466 Pacific Highway,
Springwood, QLD 4127
Phone: **1800 477 683**
protech.com.au

Smart Employment Solutions Ltd
Unit 27/28 Burnside Drive,
Ormeau, QLD 4208
Phone: **3299 4122**
smartemploymentsolutions.com.au

Australian Defence Force Gap Year Program

The Australian Defence Force Gap Year Program provides an opportunity for young Australians, who have finished Year 12 or the equivalent to experience 12 months in the military without the obligation to make a longer commitment.

For more information visit:
defencejobs.gov.au/GapYear.

Volunteering in Your Community

Volunteering has multiple benefits for your own personal development and at the same time you are volunteering for an organisation who supports causes you are passionate about.

Why should you become a volunteer?

- You get to give back and help others
- Develop your skills to add to your work experience
- Meet new people
- Build your knowledge of the community

You may wish to volunteer once, twice, or even more. The amount of time you can volunteer is entirely up to you and what you are able to contribute to your community.

Volunteering has been proven to make you feel happier!

If you are interested in volunteering for your community visit these websites:

- **Logan City Council** logan.qld.gov.au/careers/volunteer
- **Logan Community Directory** mycommunitydirectory.com.au/Queensland/Logan
- **Logan Jobs** loganjobs.com.au
- **Volunteering Queensland** volunteeringqld.org
- **GoVolunteer.com.au** govolunteer.com.au

Disability Employment and Support Services

What is a Disability Employment Service (DES)?

DES is a nationwide program that supports eligible people with disability, injury, or health conditions to prepare for, find and keep a job. Depending on your circumstances, you may be able to access DES while you are still at school. Contact details for all DES providers can be found on the Job Access website (jobaccess.gov.au) and you can also find a range of useful resources relating to employment for people with a disability.

If you are looking for disability employment and/or support services, check out some of the DES providers below:

APM Employment Services
91 Wembley Road,
Logan Central, QLD 4114
Phone: **3208 4861**
apm.net.au

Busy Ability
Level 2, 6 Ewing Road,
Logan, QLD 4114
Phone: **1800 761 561**
busyability.org.au



EPIC Assist
9 Station Road, Logan Central, QLD 4114
Phone: **3290 5364**
epicassist.org/

Help Enterprises Limited
Shop B, 7 Station Road,
Woodridge, QLD 4114
Phone: **3069 2666**
helpemployment.com.au

MAX Solutions
Suite 2, Ground Floor, 17 Station Road,
Woodridge, QLD 4114
Phone: **3380 9600**
maxsolutions.com.au

Maxima Group Incorporated
Shop 76/2-24 Wembley Road,
Logan Central Shopping Centre, QLD 4114
Phone: **1300 669 859**
maxima.com.au

National Disability Insurance Scheme (NDIS) in Logan

Do you need help working out the NDIS and what this means for you? Get in contact with the Local Area Coordinator for support to access the NDIS.

Logan Local Area Coordinator – Carers Qld
Phone: **3441 3611**
Email Address: beenleigh@carersqld.com.au

Accessibility in Logan

Did you know Council has a whole webpage with information for people with disabilities and carers in the City of Logan?

Head to: logan.qld.gov.au/accessibility on Logan City Council's webpage to find out more information.

Jobs Portals

Search and apply for jobs online using one of the following platforms:

- **LoganJobs** loganjobs.com.au
- Check out the Resources Hub at loganjobs.com.au/p/JobSeekerInfo for a bunch of handy tips for job seekers.
- **Seek** seek.com.au
- **JobSearch** jobsearch.gov.au
- **SmartJobs** smartjobs.qld.gov.au
- **Indeed** au.indeed.com
- **Jora** au.jora.com
- **LinkedIn** linkedin.com

Self-Employment, Entreupreneurship and Freelance

What is Self-Employment and Entrepreneurship?

Self-employment and entrepreneurship are when you work for yourself as a freelancer or you are the owner of your own business, rather than working for someone else.

You may contract out your services to an individual or organisation, rather than being hired as a direct employee; or work for yourself in your own business. You would need to register for a free Australian Business Number (ABN) and directly invoice the client for services/products you provide.

You may have an online business through a website, a Facebook or Instagram account, or a YouTube channel etc. and get paid electronically through BPay or something similar. Again, you would need an ABN and declare any earnings.

The 'gig economy' is a term used to refer to the increased amount of contract, temporary, flexible and freelance work. Uber drivers and Deliveroo couriers are examples of workers in the gig economy. Websites such as Freelancer, Fiverr and Upwork are popular online platforms for connecting people to the gig economy (i.e. either outsourcing your skills, or, hiring a contractor to provide you a service).

Self-employment may be a viable option if you have a unique skill, or to supplement other forms of employment.

You would need to do your own research about things like Superannuation and Workers' Compensation.

Support for Young Entrepreneurs

The Queensland Youth Skills Academy (QYSA) provides school students, young adults and anyone aged 16 to 24 years of age with free access to on-demand online training and short courses. QYSA has been developed by the Australian School of Entrepreneurship with funding from the Queensland Government.

Learn more by visiting: qysa.qld.edu.au or ase.edu.au/membership.

Starting a Business

You might consider starting your own business if you have a business idea that can generate an income.

Support for Small Businesses

There are a wide range of programs and services available to small business owners to assist them to start and grow their businesses.
Business.gov.au

Connecting you to information, grants, registrations and support to help your business succeed. The website provides an array of useful information, and an online chat function, or you can call the hotline and speak directly with a business advisor.
Phone: **13 28 46**
business.gov.au

Business Queensland

Provides a range of information and tools to help you start and run your business.
business.qld.gov.au
Phone: **13 GOV (13 74 68)**



Co-working Spaces

Refer to the Logan City Council Libraries section on page 26 or visit: innov8logan.com.au/workspaces for information on free spaces where you can work and collaborate.

Logan Office of Economic Development (LOED)

LOED provides free and low-cost business support services for City of Logan business owners needing assistance to establish, sustain and grow their businesses.

LOED provides the following services:

- One-to-one business advisory appointments
- Assistance with Council requirements
- Workshops and learning events
- Events and business networking
- Assistance finding local staff via loganjobs.com.au
- Referrals and links to local opportunities
- Website and e-Newsletters

Contact details of the LOED:
Phone: **3412 4888**
Email: loed@logan.qld.gov.au
loed.com.au

NEIS Program

The New Enterprise Incentive Scheme (NEIS) assists eligible jobseekers to start their own business through accredited small business training, personalised mentoring and income support.

Phone: **13 62 68**
jobs.gov.au/self-employment-new-business-assistance-neis

Find the best Jobs in Logan

loganjobs.com.au

Register for free and receive regular job updates by email.

Follow us on Facebook to see job posts.

Upload your CV and apply online.

Live local. Work local. Employ local.

Register today: www.loganjobs.com.au www.facebook.com/loganjobs.com.au

MEGT

AUSTRALIAN APPRENTICESHIP SUPPORT NETWORK

An Australian Government Initiative

Is it time to think about earning while you learn?

Finishing secondary school can be a confusing time, with so many career options to choose from. When you choose to do an apprenticeship or traineeship, it gives you a great opportunity to earn while you learn.

MEGT has a range of online resources to help you find that perfect career pathway. By registering with our free Career Hub service, you get access to all the tips and tools you need to get started. From resume templates to finding vacancies on our Job Board, completing your online profile gives you a head start when employers are looking for the right candidates.

- Find the right career path
- Use our resume and cover letter templates
- Apply for apprentice or trainee jobs
- Test your skills
- Chat to our career advisors and support team
- Get more tips and tricks in your Job Seeker Toolkit



www.megt.com.au/about-us/services/career-hub

1300 562 482

Education and Training



Vocational Training

Alternative/Flexible Schools

Alternative/Flexible schools are designed to support youth from disadvantaged backgrounds who may have departed the mainstream school system. They recognise many young people have complex lives that make attending school regularly difficult. Alternative and Flexible schools have implemented strategies to ensure that factors that work against young people attending school are minimised.

These strategies include support with transport, housing assistance, food, crèches, showers, access to legal aid, court support, Centrelink negotiations, links to local Indigenous community organisations, and domestic violence assistance.

YMCA Social Impact Vocational School
41 – 45 Mary Street,
Kingston, QLD 4114
Phone: **3440 4300**
Email: socialimpact@ymcabrisbane.org

Youth + Kingston / EREA Flexible Schools
108 Mudgee Street,
Kingston, QLD 4114
Phone: **3808 6800**
Email: cep@ereafsn.edu.au

Kingston Centre for Continuing Secondary Education
62-84 Bega Road,
Kingston, QLD 4114
Phone: **3826 1388**
Email: principal@kingstonsc.eq.edu.au

Yourtown – YEP (Youth Engagement Program)
47 Mary Street,
Kingston, QLD 4114
Phone: **3073 6440**
Email: yep@yourtown.com.au

What's Next for School Leavers?

Having a choice is a good thing but having too many options can be overwhelming.

There are a range of training opportunities available to Queensland school leavers, including fee-free apprenticeships, traineeships and training for high priority qualifications for Year 12 graduates.

If you need help working out which direction you want to go, visit: desbt.qld.gov.au/training/training-careers/career

Skilling Queenslanders for Work

Skilling Queenslanders for Work helps eligible Queenslanders, including young people, gain the skills, qualifications and experience they need to enter and stay in the workforce.

The initiative is made up of seven programs:

- Community Work Skills
- Work Skills Traineeships
- Get Set for Work
- Ready for Work
- Youth Skills
- First Start
- Work Start incentives.

The programs are delivered by community-based organisations. For more information on Skilling Queenslanders for Work and its suite of programs visit: desbt.qld.gov.au/training/training-careers/incentives/sqw

Apprenticeship and Traineeship Funding (User Choice)

Apprenticeships and traineeships combine training with practical experience in a paying job. Apprentices and trainees complete a nationally recognised qualification while learning skills at work and under the guidance of a registered training organisation (RTO).

School based apprenticeships and traineeships allow young people to develop workplace skills, knowledge and confidence, as well as a competitive edge when applying for a job while still enrolled in school.

More importantly they provide young people with workplace networks that are critical for employment. Subsidised training opportunities are available as part of doing an apprenticeship or traineeship.

For more information about what's involved in becoming an apprentice or trainee, visit: desbt.qld.gov.au/training/employers/funding/apprenticeship/userchoice

Free Apprenticeships for Under 25s

If you are under 25, the Queensland Government will cover the cost of your training with a training provider when you choose a high priority apprenticeship or traineeship. Just choose from the list of 139 eligible qualifications, land an apprenticeship or traineeship with an employer between 1 January 2021 and 30 September 2022, and the cost of your training will be covered. desbt.qld.gov.au/training/training-careers/incentives/free-apprenticeships

TAFE

TAFE Queensland is the largest provider of vocational education and training in the state, with a history of serving Queensland's communities for over 130 years.

Each year TAFE Queensland enrols over 120,000 students across a network of more than 50 campuses in Queensland, in employers' workplaces, online and in markets offshore.

To find out more information on TAFE and the courses they provide visit: tafeqld.edu.au.

Fact Section

Did you know there is a TAFE campus located in Logan at 50/58 Armstrong Road, Meadowbrook? To find out more information on the TAFE Loganlea campus visit: tafebrisbane.edu.au/about-us/locations/loganlea.

Free TAFE for under 25s

From 1 January 2021, free TAFE for under 25s will be available to eligible Queenslanders in 26 priority Certificate III qualifications available at TAFE Queensland and Central Queensland University. desbt.qld.gov.au/training/training-careers/incentives/freetafe

Job Trainer for School Leavers and Jobseekers

Fee-free training is available for a range of short courses and certificates with low-fee training of no more than $400 available for higher level qualifications. These training places are providing skills needed to find work, re-enter the labour market or explore new work opportunities as Queensland's economy recovers from the impacts of COVID-19. desbt.qld.gov.au/training/training-careers/incentives/jobtrainer

Certificate 3 Guarantee

Certificate 3 Guarantee provides eligible individuals with access to a government-subsidised training place, up to and including their first post-school certificate III qualification. It also supports school students to access training and Queensland's Year 12 graduates to transition to employment by providing fee-free training in high priority qualifications. Foundation skills and lower-level vocational qualifications may also be available based on the learning needs of the student or identified job outcomes. Concessional subsidies are available under this program.
desbt.qld.gov.au/training/training-careers/incentives/certificate3

Certificate 3 Guarantee Boost

The Certificate 3 Guarantee Boost provides eligible jobseekers with funding for training to help secure jobs. This may include 'second chance' training for those who already have a Certificate III (or higher) qualification but need new or updated skills to gain, change or retain employment.
backtowork.initiatives.qld.gov.au/for-jobseekers/c3g-boost

Higher Level Skills

The Higher Level Skills program supports eligible individuals with access to a subsidised training place in a priority certificate IV, diploma or advanced diploma level qualification. The program helps individuals gain employment in a critical occupation or transition to university to continue their studies.
desbt.qld.gov.au/training/training-careers/incentives/highskills

Queensland Skills Gateway

The Queensland Skills Gateway allows individuals to search and browse vocational education and training information, including courses, training providers, government funding and career pathways.
skillsgateway.training.qld.gov.au

For detailed information you can visit the Department of Employment, Small Business and Training website desbt.qld.gov.au.
If you would prefer to speak to someone, phone:

DESBT: General Enquiries
Phone: **1300 369 935**
QLD GOVERNMENT: Apprenticeships Info
Phone: **1800 210 210**



TAFE Queensland RTO 0275 | CRICOS 03020E | HEP PRV 13003
University of Canberra CRICOS 00212K | TESQA PRV12003
Federation University Australia CRICOS 00103D | HEP TESQA 12151

PATHWAYS TO YOUR FUTURE

THERE ARE PLENTY OF WAYS TO **LAND YOUR DREAM CAREER,** SO GIVE YOURSELF **A HEAD START** AND **FAST TRACK YOUR STUDIES.**



SUIT TO SUCCESS
Tyler's pathway

- **Certificate II in Applied Fashion Design and Technology** (MST20616)*
- **Certificate III in Applied Fashion Design and Technology** (MST30816)*
- **Diploma of Applied Fashion Design and Merchandising** (MST50116)*
- **Bachelor of Applied Fashion** (305JA.1) in partnership with the University of Canberra

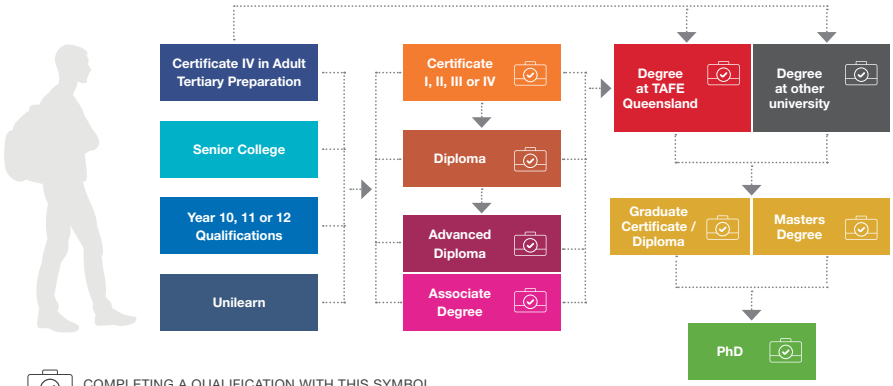
TYLER IWINSKI
FASHION DESIGNER

TAFE Queensland delivers contemporary degrees in a practical, job-focused learning environment. Our students get the best of both worlds — the theoretical side of a university degree, with the applied-learning that makes our graduates so highly sought after.

As well as offering our own boutique degrees, we've partnered with some of Australia's most respected universities to provide you with a range of hands-on bachelor qualifications and give you the skill sets necessary for a changing workforce, along with the adaptable thinking needed to make your mark in any industry.

ARTICULATION PATHWAYS

YOUR PATHWAY TO HIGHER EDUCATION BEGINS HERE!



COMPLETING A QUALIFICATION WITH THIS SYMBOL MEANS THAT YOU ARE **EMPLOYMENT READY!**

Tyler Iwinski combined university thinking with hands-on learning at TAFE Queensland to forge his own path to his dream career.

"TAFE Queensland really helped me to solidify my love of fashion. The opportunities I've had are beyond what I ever expected, and I'm really looking forward to the future."

Read his full story at **tafeqld.edu.au/tyler-iwinski**.

**Current equivalent courses available.*

tafeqld.edu.au

Federation University | UNIVERSITY OF CANBERRA | MAKE GREAT HAPPEN | tafe Queensland

University

University

Bachelor's degrees are the most common qualification undertaken at university and typically take three years of full-time study to complete. They introduce students to general fields of study rather than teaching specific skills needed for specific jobs. Undergraduate degrees are most commonly studied at university, although some private higher education providers and TAFE also deliver them.

You can find information about tertiary entry requirements and higher education courses on the Queensland Tertiary Admissions Centre (QTAC) website at: qtac.edu.au.

Aboriginal and/or Torres Strait Islander students enrolled in university may have the opportunity to join an Aboriginal and/or Torres Strait Islander Student Support Unit. Check out your university's website to see whether they have an Aboriginal and/or Torres Strait Islander Support Unit and how to join.

QTAC

The Queensland Tertiary Admissions Centre (QTAC) operates a centralised tertiary application service for:

- Publicly funded Queensland universities
- Bond University Medicine
- TAFE Queensland
- Australian Maritime College
- Some courses at publicly funded universities in northern New South Wales
- Some private tertiary education providers.

The institutions have complete control in determining their own entry requirements.

QTAC assesses applications using these entry requirements and then make offers to successful applicants during their offer rounds.

As well as managing applications for the above institutions, QTAC publishes course information for some institutions that accept their own applications directly.

Fact Section

Did you know that there is a Griffith University campus in Logan? It's located at 68 University Dr, Meadowbrook and is only an 11-minute drive from Logan Central Plaza on Wembley Road, or a 25-minute train/bus ride from Kingston Station.

To find out more information on all the different universities there are in Australia visit: teqsa.gov.au.

Enabling Programs and Bridging Studies

Preparatory programs and bridging studies can help you get into tertiary courses and prepare you for study.

In a preparatory program, you study several subjects for various purposes, such as getting a selection rank and meeting a subject prerequisite.

A number of institutions offer preparatory programs. For a full list of programs visit: qtac.edu.au/enabling-programs-and-bridging-studies to find out more information. Single-subject bridging units will not get a rank but can be used to meet subject prerequisites and gain tertiary study skills.

Scholarships and Bursaries

Are you interested in attending a university, but struggling with your financial situation?

Did you know you could apply for a scholarship or bursary?

Scholarships and bursaries offer some type of financial assistance to students to enable you to attend university.

Financial Assistance for Study

To find out about what scholarships or bursaries your university has to offer visit their website or call them. Alternatively, check out the Logan City Council website to find out more information about the City of Logan Tertiary Educational Bursaries logan.qld.gov.au/tertiaryeducationalbursaries

Universities may also offer scholarships or bursaries to people who identify as Aboriginal and/or Torres Strait Islander. Visit their websites or call them for more information.

HECS-HELP

HECS HELP is a loan scheme for eligible students enrolled in Commonwealth supported places (at a university or higher education provider) to pay part of their student contribution amounts (fees). It cannot be used for additional study costs such as accommodation or textbooks.

For information on applying for a HECS-HELP visit: studyassist.gov.au.

VET Student Loans

The VET Student Loans program is a temporary income loan offered by the Australian Government that helps eligible students pay for some VET diploma level or above courses.

Students interested in accessing a VET Student Loan to pay for their course will need to check the VET Student Loans (Courses and Loan Caps) Determination 2016 at: legislation.gov.au/Details/F2021C00132. This list identifies courses that are approved for loan amounts and the relevant loan cap available.

For more information on eligibility visit: education.gov.au/vet-student-loans.

Aboriginal and Torres Strait Islander Funding

Financial help is available for high school students to complete their senior studies and for students who are studying at TAFE or university. There are four different financial assistance programs to help Aboriginal and Torres Strait Islander students:

- ABSTUDY
- Assistance for Isolated Children Scheme
- Indigenous Youth Mobility Program
- Study Assist.

To find more information on these financial assistance programs visit: qld.gov.au/atsi/education-training/financial-help-scholarships/financial-help.

There are also additional funding options under the Indigenous Advancement Strategy (IAS). Through the IAS, the Australian Government is working to improve the way the Government does business with Aboriginal and Torres Strait Islander peoples to ensure the funding achieves outcomes.

To find out more information on IAS funding visit: pmc.gov.au/indigenous-affairs/grants-and-funding.


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Information Services



Money and Finances

Budgeting

The first step in taking control of your finances or money is to do a budget. It will take a little effort, but it's a great way to get a snapshot of the money that you have going in and out. Setting up a budget could include downloading budget apps, setting up a spreadsheet or opening your own bank account.

There are many online resources that can assist you including:

ASIC's MoneySmart: Budgeting
moneysmart.gov.au/budgeting

ASIC's MoneySmart: Managing debt
moneysmart.gov.au/managing-debt

There are also many organisations who can help you with budgeting:

The Salvation Army - Moneycare Logan
15A Station Road,
Logan, QLD 4114
Phone: **13 72 58**
salvos.org.au/moneycare

UnitingCare
25 Ewing Road,
Woodridge, QLD 4114
Phone: **3442 1500**
unitingcareqld.com.au

YFS
376 Kingston Road,
Slacks Creek, QLD 4127
Phone: **3826 1500**
yfs.org.au

Find some helpful apps to start your budgeting:

- Smart Money - Track My Spend
- You Need a Budget (YNAB).

Opening a Bank Account

If you want to open your own bank account here are a few things you will need:

- Tax File Number (TFN)
- Proof of permanent address
- Identification (ID) - check with your bank what I.D you need (e.g. photo ID, birth certificate).

Once your account is active, you can then manage your money by registering for telephone or internet banking.

When you open a bank account, you should make sure you read and understand the fine print. Never open a bank account without first reading the product information and understanding the terms and conditions and the various fees that might apply.

Terms and conditions outline the rules and regulations that apply on how you use the account. If you don't understand them, ask your bank to explain them to you.

Hot Tip:

Many banks waive account fees for students.

Tax File Number

What is a Tax File Number?

A Tax File Number (TFN) is your personal reference number in the tax and superannuation systems. Your TFN is an important part of your tax and super records as well as your identity, so keep it secure.

Your TFN is yours for life. You keep the same TFN even if you change your name, change jobs, move interstate, or go overseas.

You don't have to have a TFN, but without one, you pay more tax. You also won't be able to apply for government benefits, lodge your tax return electronically or get an Australian business number (ABN).

To find out more about how to obtain a TFN, how much tax should be taken from your pay or lodge a tax return, phone **132 861** or visit: ato.gov.au

Superannuation

Superannuation is a tax-effective way to save for your retirement. Employees contribute a portion of your wage into your superannuation account which will grow until retirement or withdrawal. To find out more information visit: ato.gov.au.

Centrelink

You may be eligible for financial government assistance. Check out Centrelink's Financial Information Service (FIS). This service is available for everyone in the community and you do not need to be a recipient of Centrelink assistance. FIS can help you to make informed decisions about financial planning, investing and other financial issues or concerns you may have.

To find out if you are eligible for government assistance visit: servicesaustralia.gov.au/individuals/Centrelink

myGov

What is myGov?

MyGov a simple and secure way to access government online services.

Some services you can access include:

- Australian Jobsearch
- Australian Taxation Office (ATO)
- Centrelink
- My Health Record
- Medicare

To find out more about myGov and how to sign up, visit: my.gov.au



Potential Work Requirements

Unique Student Identifier Number

A Unique Student Identifier (USI) Number creates a secure online record of your recognised training and qualifications gained in Australia, from all training providers you undertake recognised training with.

You can apply for a USI at the usi.gov.au/students/create-your-usi website.

To set up a USI number you will need to provide a form of identification.

Blue Cards

Are you planning on working with children?

The purpose of the Blue Card is to ensure a safe and supportive environment for children and young people.

Tip

Check with your employer to see if they will provide you with a blue card.

To find out more information on blue cards go to: bluecard.qld.gov.au

White Cards

Planning on working in the construction industry?

A White Card is evidence that you have completed a general construction induction course. This course is mandatory for anyone who works or wants to work in the construction industry.

What age do you have to be to get a White Card?

High school students 14 years or over can get a White Card.

If you are interested in gaining a White Card and/or working in the construction industry, some of the training organisations you can get a White Card with include:

Civil Train
11 Hi-Tech Court,
Eight Mile Plains, QLD 4113
Phone: **3360 7933**
civiltrainqld.com

Major Training Group
38 Prairie Road,
Ormeau, QLD 4208
Phone: **1300 790 822**
major.com.au

Medicare Card

Ever wonder what your Medicare card is actually for? When you show healthcare providers your Medicare card, you can receive free or cheaper health services from people such as doctors, specialists and optometrists. Places you can use your Medicare card include bulk billing doctors, public hospitals and even the pharmacy or chemist where you buy your medicine.
You can get cheaper medicine using your Medicare card if your prescriptions are covered by the Pharmaceutical Benefits Scheme (which includes most common medicines that your doctor recommends).

If you are applying for a Medicare card through a Medicare Office, you should take two forms of identification with you (eg. a birth certificate, student card, healthcare card, driver's licence or passport). You can also choose to stay on your parent's card and have a copy made to keep with you. You don't need identification to do this. This is called the 'duplicate' Medicare card. You only need to ask your parents or carers to call or visit Medicare to get you your 'duplicate' Medicare card.

Confirmation of Aboriginality

You may be asked for your confirmation of Aboriginal and/or Torres Strait Islander Heritage when you apply for a service or program. These services or programs may include a job you are applying for, scholarships, university, school programs or grants. In order to obtain your confirmation of Aboriginal and/or Torres Strait Islander heritage you will need to:

- Complete an application
- You must be able to show your connection to your Aboriginal and/or Torres Strait Islander heritage through documentation such as family history documents, oral stories, photos and/or connection to a particular community.
- Make contact with an Aboriginal and/or Torres Strait Islander organisation. The board of the organisation will only consider your application if a member of the board knows your family heritage. You can also contact the Aboriginal Land Council from which your family connection is linked to.

Further information regarding Confirmation of Aboriginal and/or Torres Strait Islander heritage can found at: aiatsis.gov.au/research/finding-your-family/before-you-start/proof-aboriginality.



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Driving

The first step to learning how to drive is getting a Learner's Permit or licence. In order to get this, you need to be at least 16 years old and complete the PrepL online learning and assessment.

More information on how to get your learner's and provisional licence can be found through: qld.gov.au/transport/licensing/getting

Braking the Cycle Program

This is a program that helps learner drivers get more logbook hours in order for them to go for the Provisional Licences more quickly.

These programs can be found at:

Logan PCYC
Phone: **3442 1700**

Crestmead PCYC
Phone: **3805 4100**

Learner Driving Exemption

This service allows you to apply for an exemption from the requirement to complete and record 100 hours of supervised driving to be eligible to apply for a provisional licence. A fee may apply, check the below website for details.

To be eligible for a learner logbook exemption you must hold a learner licence, be under 25 and be able to prove that:

- No car is reasonably available for you to learn to drive
- No supervisor is reasonably available to supervise your driving
- The road network where you live is significantly limited.

To find out more information on learner driver exemptions visit: service.transport.qld.gov.au/requestlogbookexemption

Defensive Driving Courses

Would you like to develop your skills in driving? Defensive driving programs are a great way to develop your skills and knowledge relevant to crash situations, that is, what to do to avoid crashes or how to minimise the severity of a crash situation.

Driving Management Australia offer a range of courses including practical defensive driving & 4WD programs, and they are situated at Cornubia (near Loganholme). Check them out: drivingmanagement.com.au/programs

RACQ Free2Go Program

RACQ's Free2Go program is designed to help Queenslanders aged 16 to 24 take on life's adventures including gaining a licence, buying your first car and traveling in Australia and abroad. Free2Go provides exclusive offers and access to RACQ membership benefits and services.

The Free2Go program runs for up to four years giving members access to a stack of benefits, including:

- An approved online logbook
- Free and discounted roadside assistance
- Free learner and provisional plates
- Access to discounts and competitions
- Discounted travel insurance.

You can download the free2go app on your electronic device for more convenience or check out the website at: free2go.com.au

Aussie Driver

Check out the Aussie Driver free driver's licence practice test mentioned in the Logan City Council Libraries section starting from page 26.



Logan City Council Libraries

Did you know that there are nine libraries in the city of Logan? Membership at Logan City Council Libraries is free, borrowing items is free, accessing our e-Resources is free, and all of our programs are free!

To find your closest library visit: loganlibraries.org/about-us.

Library programs and services for high school students, school leavers and job seekers include:

Job help:

Needing a personalised session to help with your job-related questions? We can help you with resume, cover letter and basic technology questions to help you gain the skills to find employment.
Go to: loglib.org/jobhelp to find out more.

Studiosity - free online homework help:

Studiosity is an online, free tutoring service for students from Years 3 to TAFE level who are Logan City Council library members. Go to: loglib.org/studiosity to find out more.

Studiosity

Adult Literacy Tutoring:

Do you need help with reading or writing English? Or know someone who does? Call **3412 4459** to see if we can help.

Upskill with our online training courses

Check out those listed below and many more databases at: loglib.org/elibrary

Homework help:

Want a quiet place to study? How about some advice on your assignments? Come along for some free help during the school term. This particular program can be found at Logan Central Library.
Go to: loglib.org/studyhelp to find out more.

Aussie Driver:

Aussie Driver provides free driver's licence practice tests to help you pass the Queensland driver's tests.



Scan the QR codes to access information about the free programs/ services or visit: loganlibraries.org/whats-on to find what we have on offer both within our nine libraries and available online.

Lynda.com:

Lynda.com helps anyone learn business, software, technology and creative skills to achieve personal and professional goals. You can create a profile with lynda.com to track your progress.

Universal Class:

Continue your education online and fulfill all your learning goals through hundreds of online education courses. Find lessons, exams, discussion boards and an instructor. From exercise and fitness to web design and business courses and much more.

The Computer School:

Find computer training tutorials, including basics and internet safety. Product tutorials include Photoshop and Dreamweaver.

Mango Languages:

Mango Languages helps you to learn new languages and connect with new cultures. Interactive, simple, and fun to use. Languages included: English, Spanish, French, Japanese, Portuguese, German, Mandarin Chinese, Greek, Italian, Russian and many more.



APPLY NOW



Address: Level 5, 102 Adelaide Street, Brisbane Qld 4000

(07) 3229 6929 apac@apac.edu.au

apac.edu.au @australianperformingarts @apac_brisbane

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Logan City Council Traineeship and Apprenticeship Program

Why join our program?

Our traineeship and apprenticeship program helps you gain a **nationally recognised qualification** while you work. It also offers opportunities like:

- Earn while you Learn
- No Study Debt
- Relevant, Real-World Experiences
- Friendly Support and Guidance

What's on offer?

- Apprenticeship – Heavy Commercial Vehicle
- Library and Information Services
- Information Technology
- Apprenticeship – Electrician
- Pest Management
- Civil Construction
- Business
- Allied Health
- Events
- AND MORE...

What's their story?

"This traineeship is AWESOME!"
– D'Ray, Cert III Business

"If I could, I would do it again!"
– Taylor, Cert III Sport & Rec

"The support provided was exceptional!"
– Taylor -Cert III Business

"It was amazing. Everyone was extremely helpful and friendly."
– Kayla, Cert III Library and Information Services

How do I apply?

If you are interested in applying for a traineeship or apprenticeship at Logan City Council, please make sure you check out our website in October for registration details.

We recruit yearly through a panel of providers. We are the Host Employer. For initial recruitment please contact one of the service providers listed below:

Maxima
Ph: 07 3800 1588

MEGT
Ph: 13 6963

Novaskill
Ph: 07 5665 0800

Scan me

logan.qld.gov.au

CITY OF LOGAN

Other Services and Support Available

Legal Support and Services

If you are ever in need of legal support, below is a list of legal services that will be able to assist you.

Aboriginal & Torres Strait Islander Legal Service Queensland

Post Office Plaza, Shop 10C & 10D,
20 Main Street, Beenleigh QLD 4207
Phone: **3804 5033**
atsils.org.au

Legal Aid
1st Floor, Woodridge Place, Corner Ewing Road and Carmody Street,
Woodridge QLD 4114
Phone: **3287 8200**
legalaid.qld.gov.au/Home

Logan Central Police Station
11 Civic Parade,
Logan Central QLD 4114
Phone: **3826 1888**
police.qld.gov.au

YFS Legal
2-4 Rowan Street,
Slacks Creek QLD 4127
Phone: **3826 1500**
yfs.org.au/yfs-legal

Aboriginal and Torres Strait Islander Women's Legal and Advocacy Service
Phone: **1800 442 450**
wlsq.org.au

Queensland Indigenous Family Violence Legal Service

Phone: **1800 88 77 00**
qifvls.com.au

Moving Out

Moving out of home is a big part of anyone's life, and it is important that you consider every aspect.

Tips

Consider all your options and take time to find the right place.

- Don't forget the set-up costs. ASIC's MoneySmart website is a helpful website for budgeting your money when looking to move out of home: moneysmart.gov.au/student-life-and-money/moving-out-of-home
- Get familiar with home cooking
- Communicate with your roommates.

Some funding may be available to individuals who are looking to move out of home. To find out if you are eligible for any financial support visit: qld.gov.au/housing

Are you Looking for a Housemate?

If you are looking to move out and would like to share a house with someone, there is always the option of having a house mate. A website that can assist you in finding a housemate is: realestate.com.au/share.



Applying for a Rental Property

If you have found a property you would like to rent, the next step is to complete an application form. The application form is a way of showing the landlord or agent that you are the best candidate for the property. The application is reviewed against other candidates, so it is important to make sure yours stands out.

To submit an application to rent a house, you will normally need to provide the following:

- Reference and contact details
- Bank statements
- A current employment contract, recent payslips, and employer contact details
- Photocopies of several items of personal identification
- Cover letter.

Your Rights as a Tenant

Once you have found a property you would like to rent, prior to moving, your agent or rental provider must provide you with a written tenancy agreement. You must also be provided with a copy of the RTA information booklet ('pocket guide') that applies to your tenancy (this is not required for rooming only accommodation).

As a tenant, you should also be provided with a prepared Entry Condition Report so you can record the conditions of the premises prior to moving in. The agent or provider must ensure the rental property is clean and in good repair when you move in; and the premises is reasonably secured and fit to live in. Make sure you keep a copy of all forms, receipts, and agreements regarding the residence. Take photos with time and date stamp of any damage and notify the agent or provider before taking up residence, so that you are not held liable for this later.

If there is a dispute or you feel your rights have been violated as a tenant, you can visit the following websites for further information and help.

Residential Tenancies Authority
rta.qld.gov.au

Tenants Queensland:
tenantsqld.org.au

Queensland Statewide Tenant Advice and Referral Services (QTARS):
qstars.org.au

Legal Aid:
legalaid.qld.gov.au/Find-legal-information/Neighbourhood-and-property/Housing-and-real-estate/Tenancy-and-housing

Travelling Overseas

Are you planning to travel to another country?

If you go overseas, you will need a passport. For information on how you can get a passport, visit: passports.gov.au

Tips

What should you do before travelling?

- Research your destination
- Register your travel and contact details at: smartraveller.gov.au
- Research if you may need travel vaccinations
- Purchase travel insurance cover
- Organise your passport and visas
- Plan your accommodation
- Consult your airline about your flights
- Think wisely about what you are packing
- Organise your travelling and emergency money
- Copy your documents
- Check the Smart Traveller website for any updates

International Youth Travel Card (IYTC)

You can take advantage of thousands of benefits, services, discounts, and savings that the IYTC Student Card offers.
You can apply for an IYTC at: myisic.com.au/the-cards.

Forms of Identification (ID)

What are some forms of ID?

- Passport
- Driver's Licence
- Travel Visa
- Student Card
- Birth Certificate
- Medicare Card
- 18+ card

100 points of ID

In some cases, you may be asked to provide 100 Points of ID. This requires providing 100 points of Australia or state-issued documentation to prove your identity.
You can achieve this by providing different combinations of documents to make up the 100 points. It is important to include at least one primary document as part of your 100 points. To find out more information on 100 points of identification visit:
identity.qld.gov.au/help/faq.html#howDoIProvide100PointsOfIdentification

Tip - Documents in Alternative Formats

Do you need a Council document in a different format? Our documents may be provided in an alternative format if required.

Enrol to vote

It is a legal requirement for all eligible Australian citizens to enrol and vote in local, state, and federal elections, by-elections, and referendums.

Did You Know?

From the age of 16 if you are an Australian citizen you can enrol to vote, so that as soon as you turn 18, you'll be able to vote.

For more information go to: aec.gov.au/enrol

Logan City Council Programs and Services

The KRANK Program offers free and low-cost school holiday activities for Logan residents aged five to seventeen years old. Each school holidays there is a range of fun and exciting activities to suit all interests including arts and crafts such as jewellery making and clay sculpture. There are also outdoor activities including bush walking, fishing and go-karting. You can learn how to skateboard or hip hop dance, and/or attend street art workshops, movie nights and more!

Visit logan.qld.gov.au/krank for more information and a list of exciting activities you can attend these school holidays.

Live Well Logan is an active and healthy program for the community of Logan that offers free and low-cost activities each week for everyone regardless of their age, gender, mobility, or work schedule. This program includes a broad range of activities and includes children and families, cooking and nutrition, fitness and sports, environmental activities, gentle movement, wellbeing and more! Visit logan.qld.gov.au/livewell for more information and a list of exciting activities happening across Logan.

To find out more call Council on: **3412 3412** or email: council@logan.qld.gov.au and ask to speak to someone from the Community Services Program.

We want to hear from you!

Do you have a great idea about how Council can make the City of Logan more inclusive and accessible for young people? We want to hear your thoughts and suggestions to make the city the best it can be.

To get in touch with us:

- Phone: **3412 3412**
- Email: communityservices@logan.qld.gov.au
- TTY (Hearing Impaired): Phone: **133 677**
- Speak and Listen: Phone: **1300 555 727**
- Internet Relay: relayservice.gov.au



THINKING ABOUT AN APPRENTICESHIP?

NOVASKILL IS THE WAY TO GO!

For the last 40 years, we've been helping school leavers smash through an apprenticeship (or traineeship) and build a big career! So if uni isn't for you, then we're your people!

We'll hook you up with a great apprenticeship, a quality employer, ensure you're paid correctly and you're getting the right training.

Keen? For more details head to our website and make sure you're on our recruitment shortlist! Visit novaskill.com.au/help-finding-apprenticeship or call 1300 885 680

novaskill EST. 1980

novaskill.com.au



Youth Support Services



Resources and Services

Aboriginal Peoples and Torres Strait Islander Peoples Services

Department of Seniors, Disability Services, and Aboriginal and Torres Strait Islander Partnerships
Level 2, 6 Ewing Road,
Logan Central, QLD 4114
Phone: **3080 4700**
datsip.qld.gov.au

Aboriginal & Torres Strait Islander Community Health Service - Brisbane
41 Station Road,
Logan Central, QLD 4114
Phone: **3240 8900**
atsichsbrisbane.org.au

Aboriginal & Torres Strait Islander Legal Service Queensland - Beenleigh
Post Office Plaza,
10C and 10D/20 Main Street,
Beenleigh, QLD 4207
Phone: **3804 5033**
atsils.org.au

Beenleigh Housing & Development Company
Phone: **3807 0901**
bhdc.org.au/cms

Gunya Meta
facebook.com/gunya.meta

Indigenous Youth Health Service
60 Ferry Road,
West End, QLD 4101
Phone: **3240 8900**
atsichsbrisbane.org.au

Logan District Elders
Email: logandistrictelders@outlook.com

Murrigunyah Aboriginal & Torres Strait Islanders Women's Corporation
2 Burrigan Street,
Woodridge, QLD 4114
Phone: **3290 4254**
murrigunyah.org.au

Murri Sister - Domestic Services Support
Phone: **3841 0133**
murrisisters.org.au

Nutcha Aboriginal and Torres Strait Islander Corporation
Phone: **0427 347 686**
Email: info@nutcha.com.au

Nalingu Gunya
Phone: **0428 624 997**
Email: FGMDreamtime@gmail.com

Apps

Included below are a list of useful apps for mobile devices that you can use to find jobs, improve your skills and knowledge, and save yourself time. And they're all FREE!



Community Centres

The City of Logan has a vibrant network of neighbourhood and community centres, with each centre offering residents and visitors an array of activities and services. All centres are accessible and friendly, offering activities for individuals, families, parents, children, youth, older persons, and cultural groups.

To find your local community centre visit: logan.qld.gov.au/community-centres-1

Counselling Services

If you are ever in need of assistance and guidance in resolving personal issues. Please find below a variety of organisations that will be able to assist:

Headspace
260 Loganlea Road,
Meadowbrook, QLD 4131
Phone: **3804 4200**
headspace.com

Relationships Australia
5/84 Wembley Road,
Logan Central, QLD 4114
Phone: **1300 364 277**
raq.org.au

YFS - Promoting Healthy Relationships
376 Kingston Road,
Slacks Creek, QLD 4127
Phone: **3826 1500**
yfs.org.au/r4respect

Cyberbullying

Have you been a victim of cyberbullying and need some help?

Visit: kidshelpline.com.au/cyberbullying to find out what you can do to protect yourself, or contact the Kids helpline on: **1800 55 1800**.

Domestic Violence

Domestic Violence Connect
Phone: **1800 811 811**
dvconnect.org/

The Centre for Women & Co.
Phone: **3050 3060**
centreforwomen.org.au/

1800 Respect
Phone: **1800 737 732**
1800respect.org.au

Emergency Accommodation - Housing

Homeless Hotline is a phone information and referral service for people who are experiencing homelessness or are at risk of homelessness.
Phone: **1800 474 753**

You can also contact the **Wesley Mission Logan Homeless Outreach** team via call or text on: **0419 294 442** or email: homelessoutreach@wmq.org.au.

Emergency Relief and Logan Street Services

The **Logan street services guide** is a book to help you find practical information and useful services in the Logan area if you have nowhere to live or are at risk of losing your home. It also tells you where you can access food and other household essential items.

You can download the Logan Street Services Guide from the Logan Community Directory: mycommunitydirectory.com.au/Queensland/Logan. (The link to the Directory is located on the left hand side of the website).



maxima



Recently left school?

Maxima can help!

We offer a range of services to help you take the next step in your employment journey:

- Apprenticeships and traineeships including both full-time and school-based opportunities
- Indigenous Employment Services, including traineeships with a range of well-known, national companies
- Temporary and permanent recruitment, for both short term and long-term opportunities
- Disability Employment Support – tailored support for people with additional barriers
- NDIS, including School Leaver Employment Supports (SLES)

Call a friendly Maxima consultant today:
1300 669 859

We see potential.

maxima.com.au | 1300 669 859

Mental Health, Drug and Alcohol Services

Mental Health Services provide young people with access to mental health support that is youth friendly and supported by strong local community organisations.

The Metro South community can access local mental health services for information and assistance in times of mental health crisis 24 hours a day via a centralised phone number: **1300 MH CALL (1300 64 22 55)**.

For more information visit:
metrosouth.health.qld.gov.au/mhcall

Australian Government
campaigns.health.gov.au/drughelp

Headspace
260 Loganlea Road,
Meadowbrook, QLD 4131
Phone: **3804 4200**
headspace.com

Logan Central Community Health Centre
Corner Wembley and Ewing Road,
Logan Central, QLD 4114
Phone: **3290 8900**

Lifeline
Phone: **13 11 14**
lifeline.org.au

Lives Lived Well
Level 1/94 George Street,
Beenleigh QLD 4207
Phone: **1300 727 957**
liveslivedwell.org.au

Reachout
au.reachout.com

Suicide Prevention Pathways
Phone: **1800 008 255**
suicidepreventionpathways.org.au

Multicultural services

Multicultural services work with multicultural community groups to improve service delivery to cultural and linguistically diverse people by understanding their needs.

Some common programs that are run by multicultural services include:

- Settlement
- Youth Services
- Neighbourhood and Community Engagement.

To find out more information on these programs you can contact the following organisations in Logan that provide these services:

Access Community Services
92 Wembley Road,
Logan Central, QLD 4114
Phone: **3412 8222**
accesscommunity.org.au

Multilink Community Services
38 Blackwood Road,
Logan Central, QLD 4114
Phone: **3808 4463**
multilink.org.au

The Queensland Program of Assistance to Survivors of Torture and Trauma (QPASTT)
Unit 19/ 390 Kingston Road,
Slacks Creek, QLD 4127
Phone: **3089 4310**
qpastt.org.au

To find more information on cultural diversity visit: logan.qld.gov.au/cultural-projects/cultural-projects-2

Online Resources and Support Services

Logan City Council
logan.qld.gov.au

Logan Community Directory Resources
mycommunitydirectory.com.au/queensland/logan

Kids Helpline (For ages 5 -25)
Phone: **1800 551 800**
kidshelpline.com.au

Ask Izzy
askizzy.org.au

Service and Community Housing

Queensland Department of Housing (Logan Housing Centre)
11-13 Station Road,
Woodridge, QLD 4114
Phone: **3086 3700**
hpw.qld.gov.au

Support for Disadvantaged People

Hope Within Reach
hopewithinreach.com.au

Sheltered by Grace
157 Old Logan Village Road,
Waterford, QLD 4133
Phone: **3200 7145**
sbg.org.au

YFS Logan Office
376 Kingston Road, Slacks Creek, 4127
Phone: **3826 1500**
yfs.org.au/services/finding-keeping-a-place-to-live

Sexual Assault

Bravehearts Inc.
Phone: **1800 272 831**
bravehearts.org.au

Centre Against Sexual Violence Inc.
Unit 5/13-21 Mayes Avenue,
Logan Central, QLD 4114
Phone: **3808 3299**
casv.org.au

Child Protection and Investigation Unit – Queensland Police
police.qld.gov.au

Sexual Health Services

Logan Central Community Health Centre
Corner of Wembley Road and Ewing Road,
Logan Central, QLD 4114
Phone: **3290 8900**
metrosouth.health.qld.gov.au/logan-central-community-health

Transport

Demand Responsive Transport (DRT) is a shared public transport option that brings together people who live near one another and want to travel at the same time. You register and book your trip in advance by downloading the **MyDRTLogan app**, booking online or calling: **13 11 90**.

DRT:

- Finds other people in your area who want to travel at around the same time
- Picks you all up near your homes
- Ensures you pay a standard low fare no matter how far you travel
- Drops you all off at your chosen destination, in time to catch your bus or train or make your appointment

Logan City Yellow Cabs
Phone: **3391 5955**

Uber
You can download this app on a mobile device to get started.

Shebah
Taxi Service exclusively for female passengers, with female drivers.
You can download this app on your device to get started.

Translink Services
To use Translink you will need to purchase a Go Card, this can be purchased at most newsagents.

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